

HiSports App tutorial

We strongly suggest you get the **SCRATCHPAD** in order to get a backup of the game information in case something is not working properly on the system.

To access the Scorekeeping App: hisports.app

BC HOCKEY and DISTRICTS are responsible for the following :

1. Access Issues: Issue with the "Reset or Change" password as an example.
2. How to use the Electronic Scoresheet (Scorekeepers and Teams) and Administrative Console (all level of Administration from Team Officials to Provincial Administrators)
3. Create Accounts
4. Assign Administrative Roles
5. Escalate Technical Issues to HiSports
6. General Training documentation or activities
7. Facilities WIFI issues. This site is providing information to [Troubleshoot Connectivity Issues](#)

Links to help you find the appropriate information for your region

ORGANISATIONS LINKS

BC HOCKEY <https://www.bchockey.net/Content.aspx?id=304>

PCAHA <https://pcaha.ca/>

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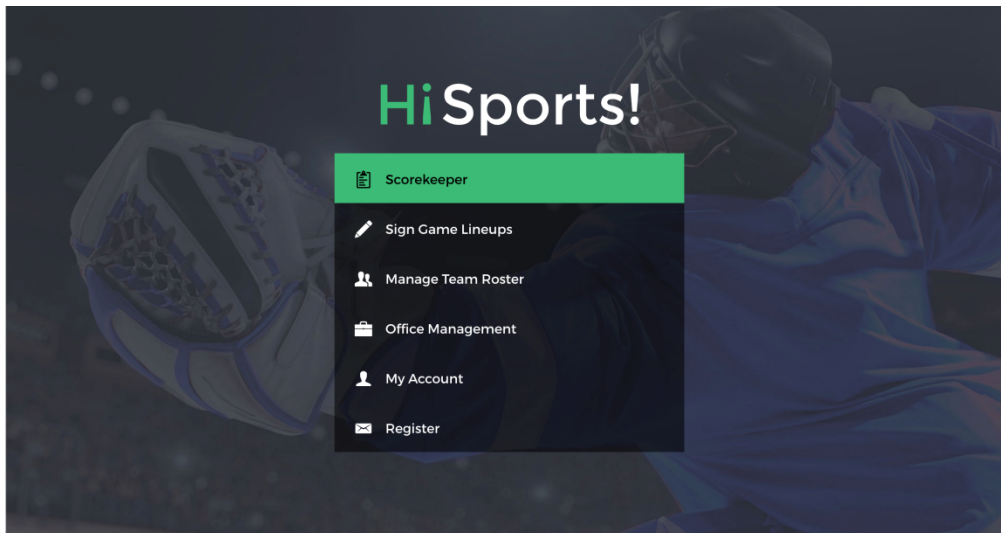
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1. Pre Game

1.1. Login

From a browser, navigate to the main menu at hisports.app; this will require internet connection

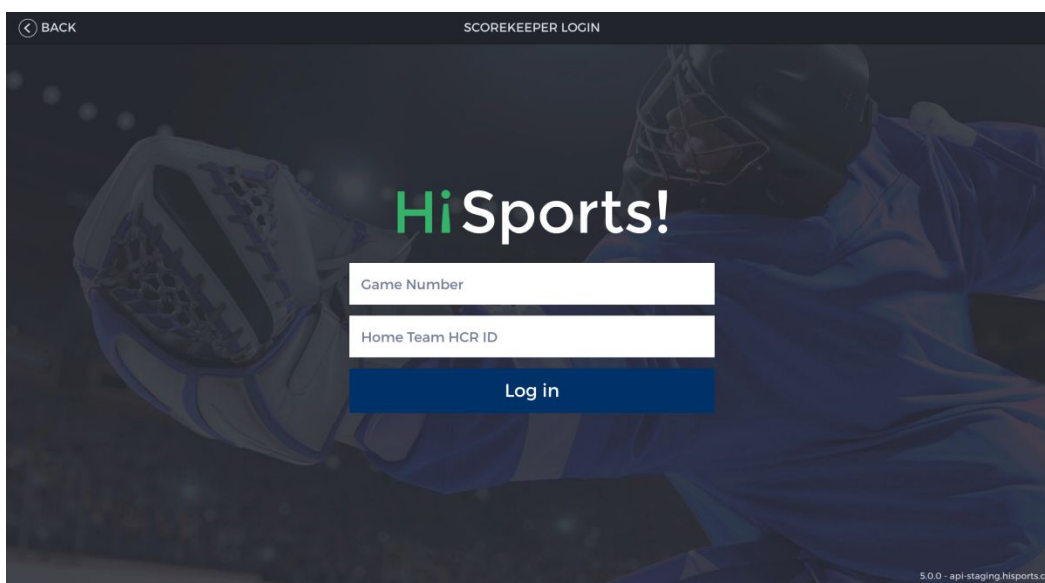
Select the Scorekeeper item from the menu.



From the Login Page, enter the **Game Number** of the game you wish to scorekeep. This number should be given to you prior to the game.

Enter the **Home Team HCR ID**. This number should also be given to you prior to the game.

If necessary, ask a referee or coaches for these numbers.



1.2. Pre Game

The **four tasks** required to start the game should be mostly done at this point. You'll see a checkmark beside pregame tasks that are completed, which you can review.

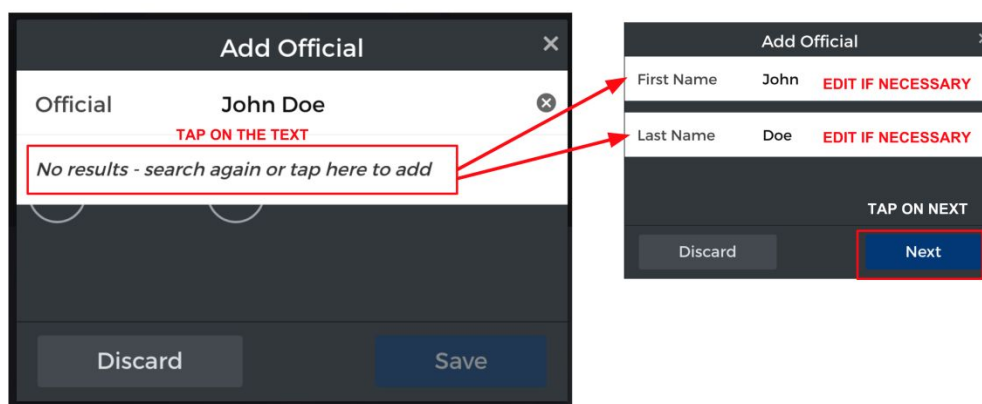
If any of the tasks are incomplete, take the following actions:

- **Home/Away Team Lineup** -> Ask the respective coaches to adjust and sign their lineups. Hand them your device if necessary. [SEE SIGNING LINEUPS](#)
- **Scorekeeper & Timekeeper** -> Fill in the respective Scorekeeper and Timekeeper's names.

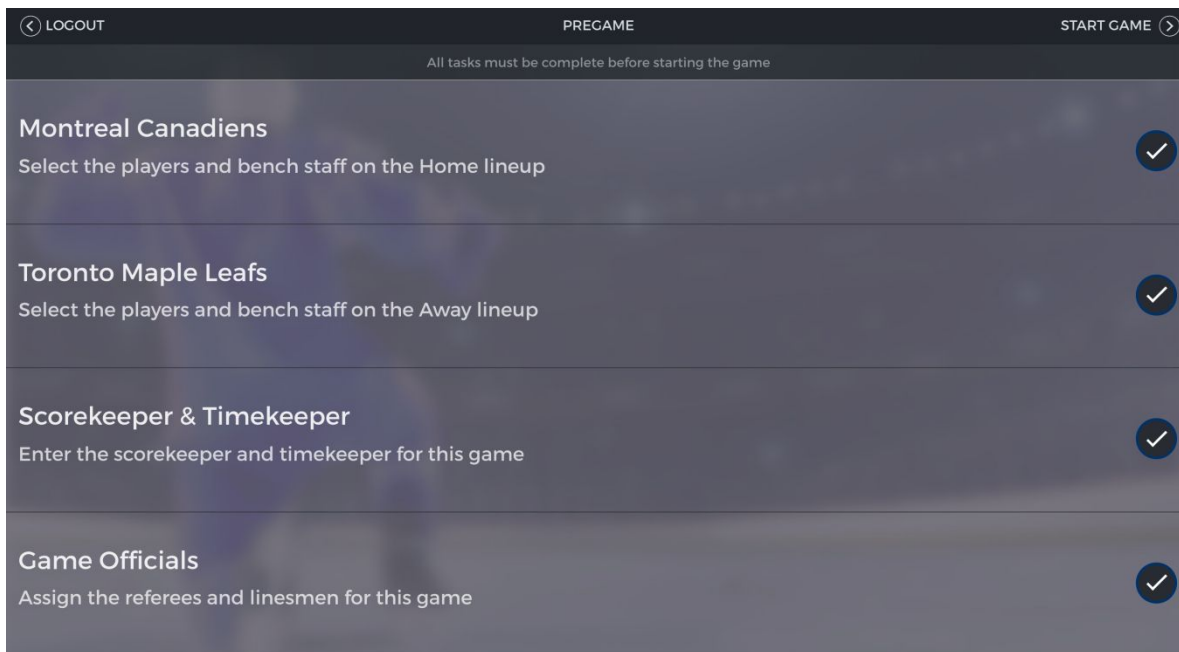


The image shows two sequential screens for entering names. The first screen is titled "Scorekeeper" and has a white text input field with the placeholder text "Enter Scorekeeper's Name". The second screen is titled "Timekeeper" and has a white text input field with the placeholder text "Enter Timekeeper's Name".

- **Game Officials** -> Add all missing officials. Verify with the Referees and linesmen to assure they are inputted correctly.
- If Officials are not appearing in the dropdown, and you are sure their name is spelled correctly, you can add an official by selecting "No results - search again or tap here to add" (see image below)

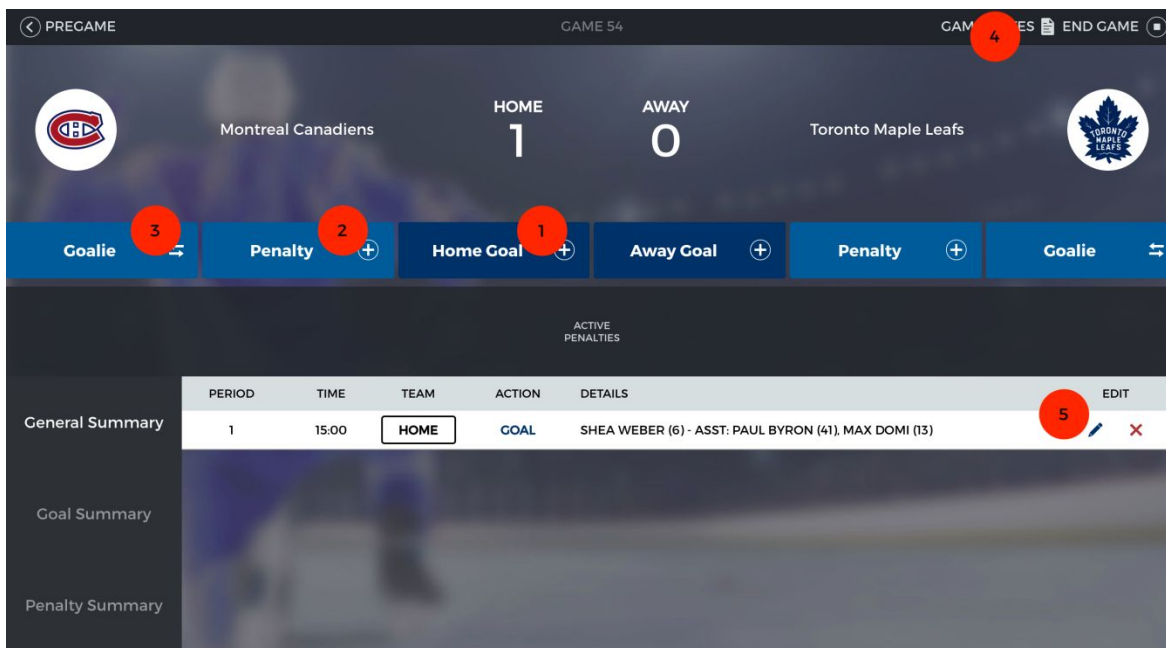


When all tasks are completed, go ahead and hit **Start Game** located at the top right. There will be a confirmation popup just in case.



2. Scorekeeping

For section 2.1 to 2.5, refer to the stickers on the User Interface screenshot below in numerical sequence.

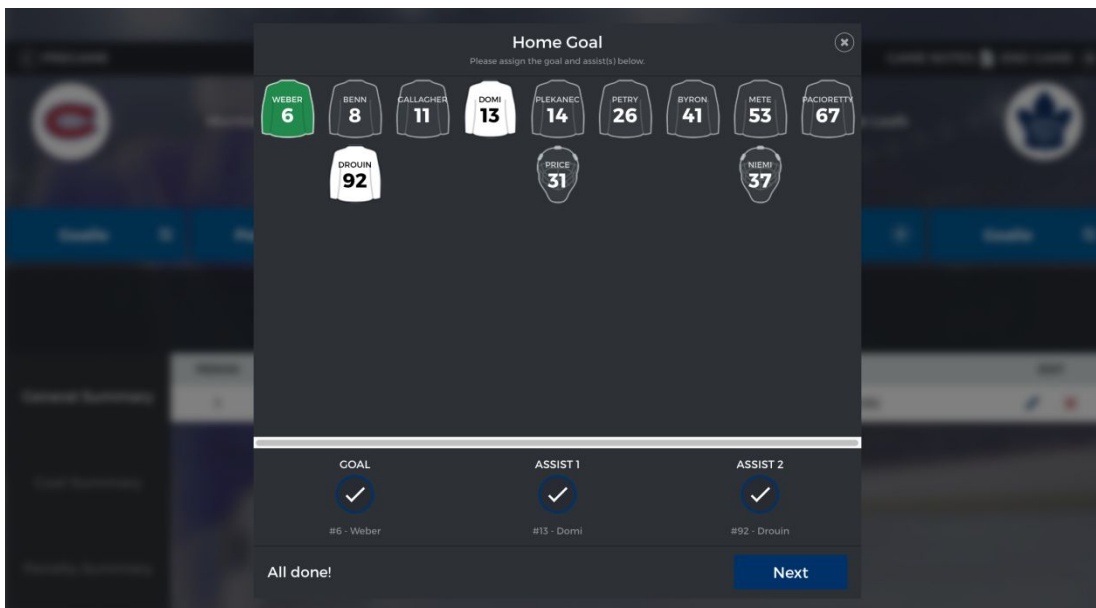
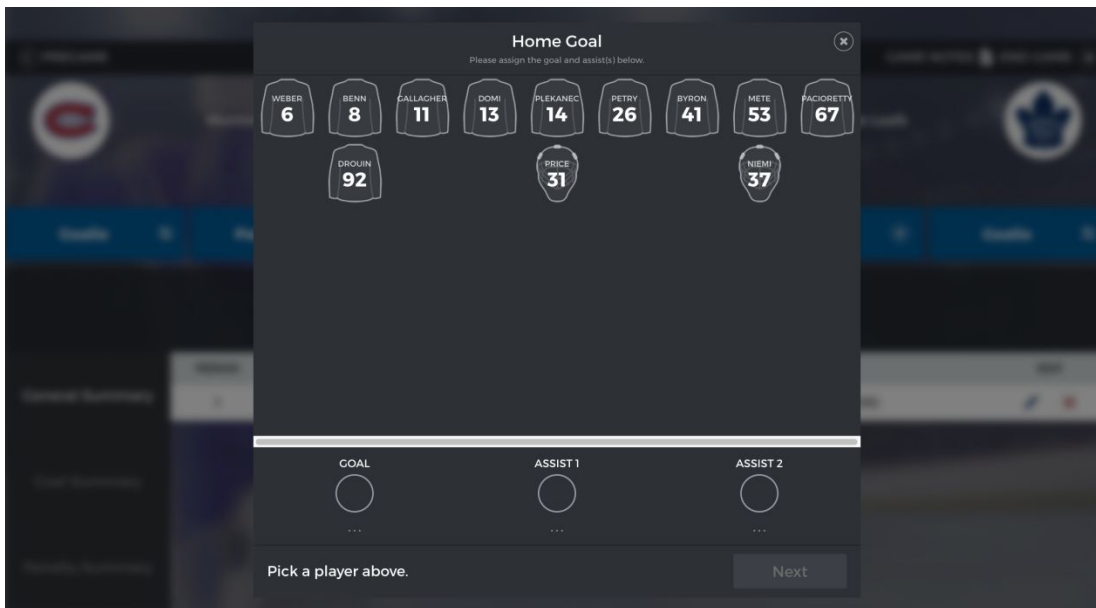


2.1. Add Goal

To add a goal, tap on the **Goal** button for the respective team you wish to add a goal for.

1. Select the players to assign the goal and assist(s) by tapping on their jerseys. Tap again to unselect.

Note: the **green jersey** is the scorer and **white jerseys** are any assists. This is summarized below in case you're not sure.



2. Select the **Period** in which the goal was scored.

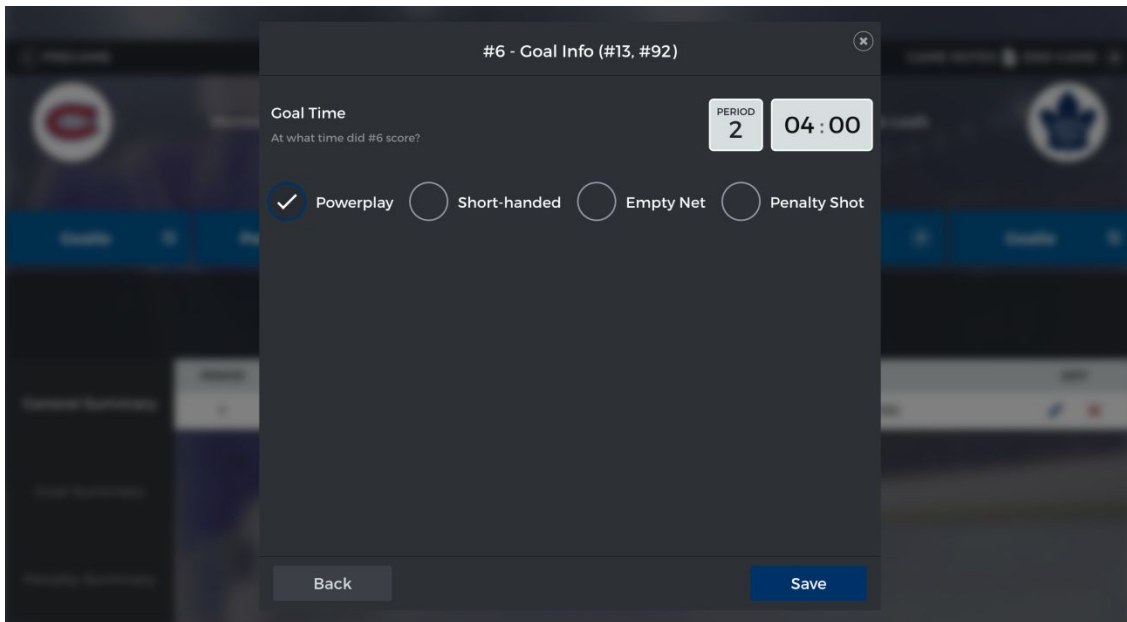
- The **Period** options are: **1, 2, 3, OT** (Overtime*), **SO** (Shootout*)

3. Select the **Time** at which the goal was scored.

- Enter the time you would enter on a paper scoresheet. 00:00 is end of period.

4. Select a **Goal Type** if necessary.

- The **Goal Type** options are: **Powerplay, Short-handed, Empty Net, Penalty Shot**
- If **Powerplay** is selected you can select which penalty is ended at the time of goal



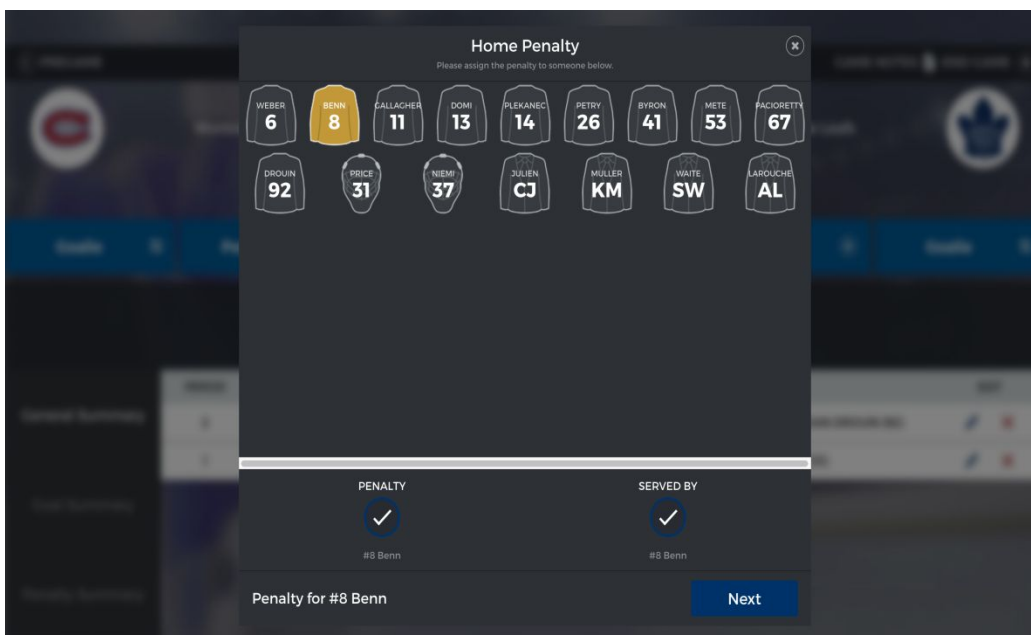
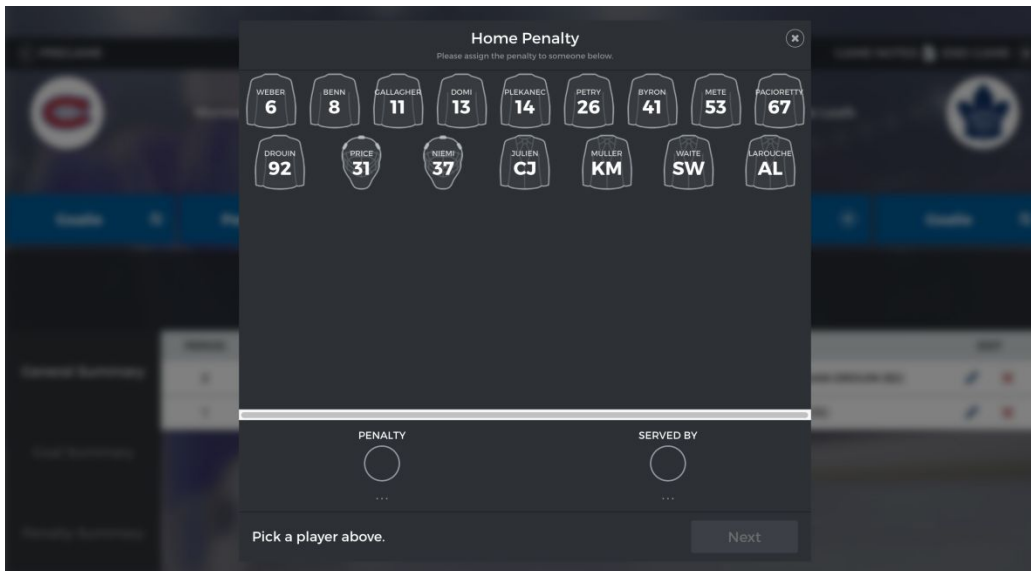
5. **Save** the Goal.

2.2. Add Penalty

To add a penalty, tap on the **Penalty** button for the respective team you wish to add a goal for.

1. Select the player who received the infraction and, if applicable, the player who serves the penalty by tapping on their jerseys. Tap again to unselect.

The **yellow jersey** indicates the player that received the infraction and **white** is the player serving the infraction. By default, the player receiving the infraction also serves it unless you select otherwise. This is summarized below in case you're not sure.



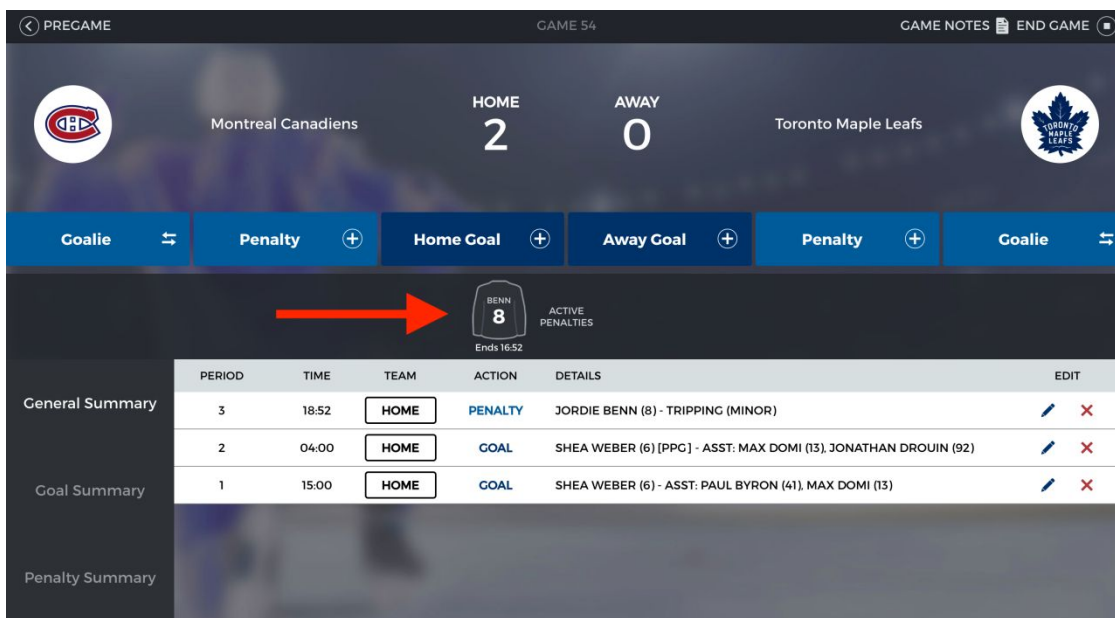
2. Next, select the infraction and the duration.

- You can only select a duration that is applicable to the infraction. This list was reviewed by BC Hockey's Referee in Chief, so if you cannot select an option, please speak to the referee as they may have made an error.

3. Select the game time that the infraction was called and play was stopped.

4. In the case that the penalty starts after another penalty, you can specify a different start time. This is usually not necessary.

5. Review the infraction details you selected below, and if it looks correct, tap **Save**. Once completed, the penalty will appear as active.

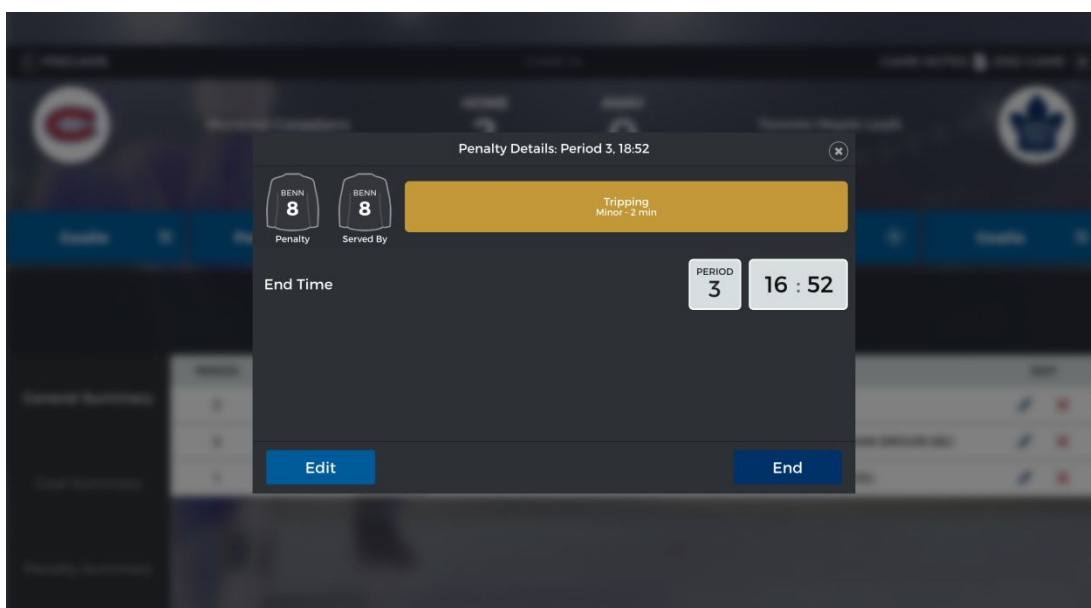


6. Once the penalty has ended and the player leaves the penalty box, tap on the jersey to end the penalty.

2.2.1 Ending a Penalty

The row in the middle lists the active penalties for each penalty. You can tap a penalty to view its details and edit or end it from here.

- In the case of a mistake on a penalty, tap **Edit** and adjust accordingly.
- When ending a penalty, enter the appropriate **Period** and **End Time** of the penalty and hit **End**. This time will default to the time after the duration past the start time.

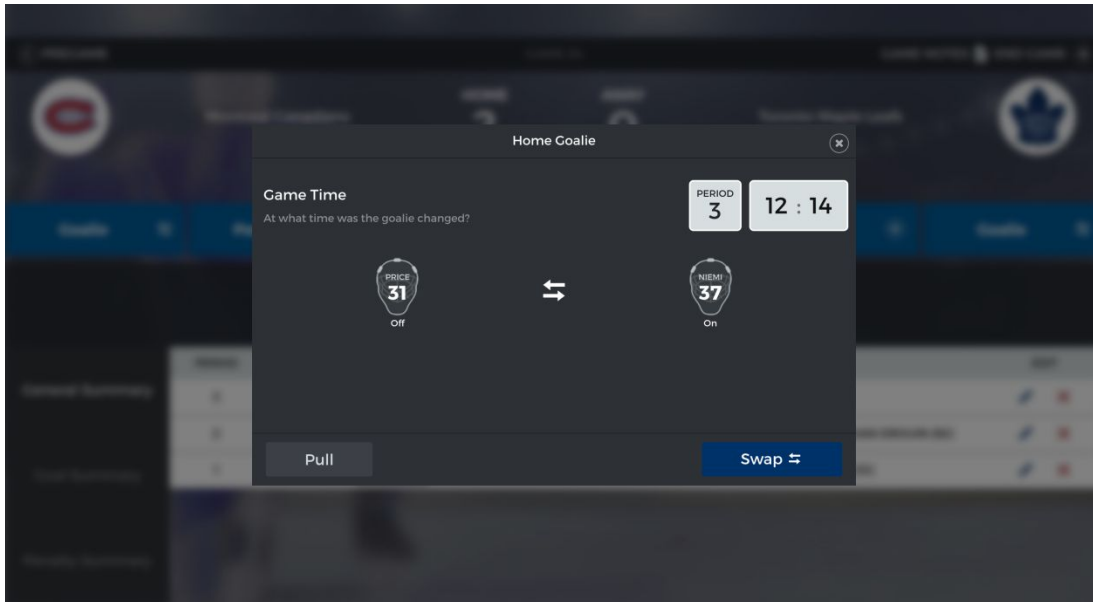


2.3. Goalie Swap or Pull

To indicate a goalie **Swap** or **Pull**, start by tapping the **Goalie Swap** button.

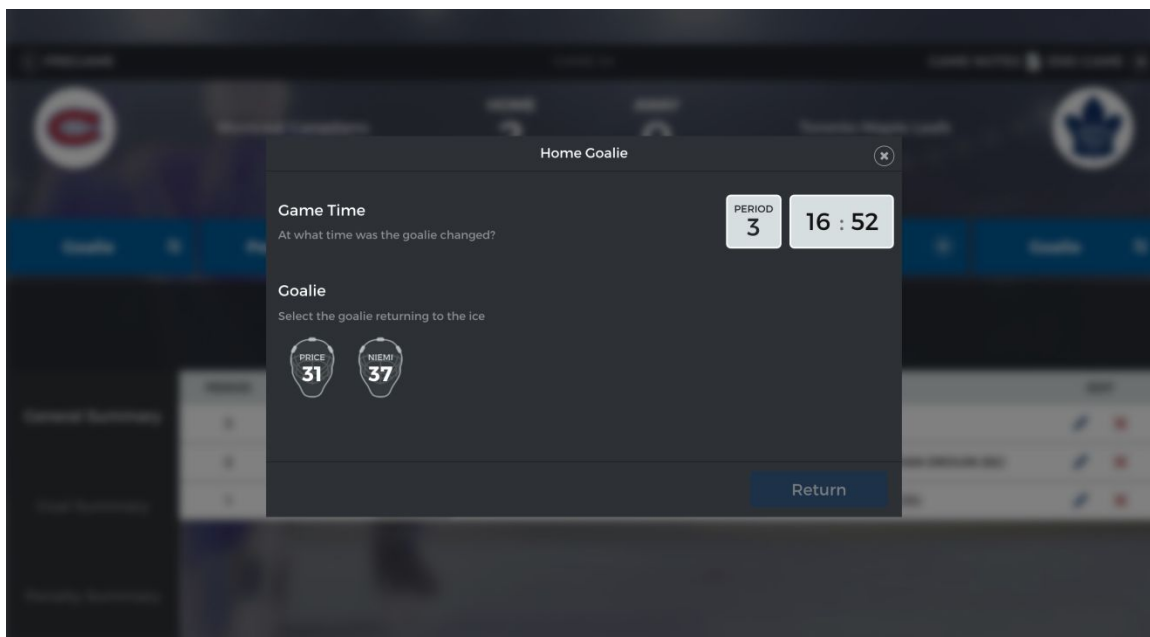
Select the **Period** and **Game time** at which the event occurred and select either **Pull** or **Swap**.

- If the team only has one goalie, you will only see the **Pull** button, as there is no other goalie to swap.
- If the team has two goalies, the goalie leaving the ice will be shown on the left ("**Off**") and the goalie entering the net will be shown on the right ("**On**").



To reinstate a goalie that has been pulled, tap the **Goalie Swap** button.

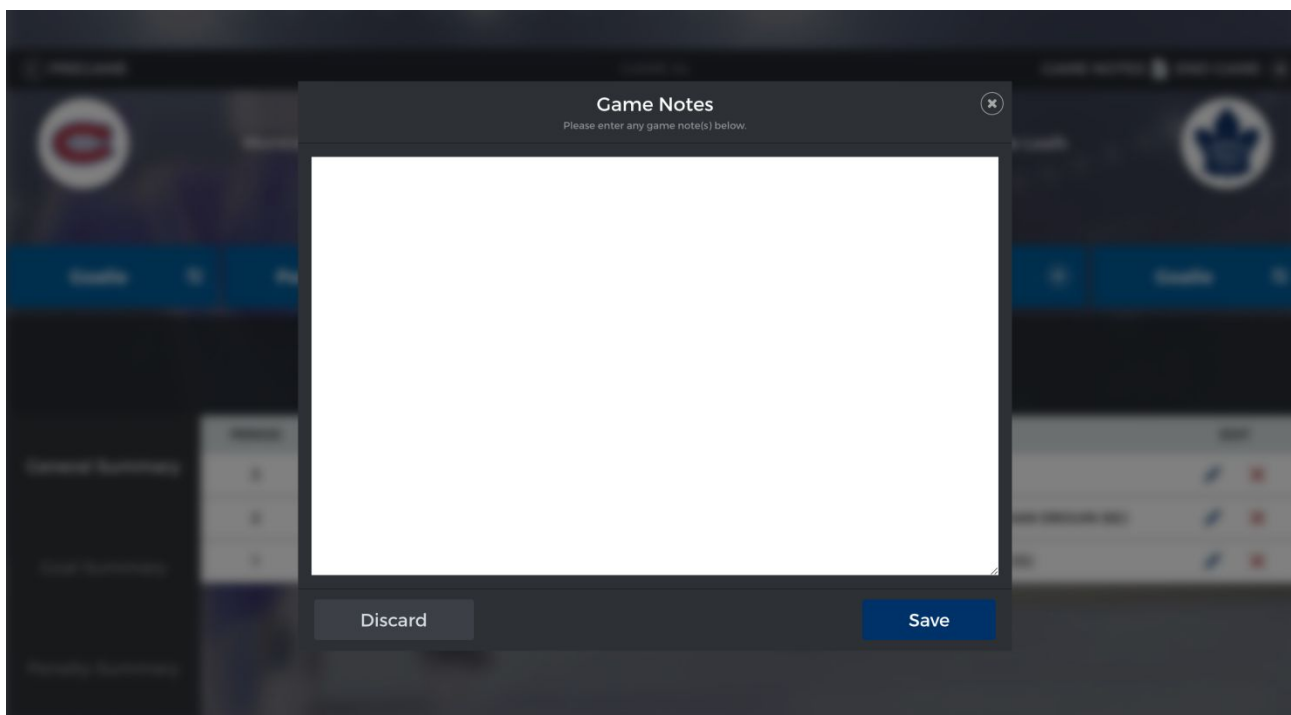
1. Select the **Period** and **Game Time** at which the goalie is going back into the game.
2. Select the **Goalie** that is returning by tapping on the helmet.



2.4 Add Game Notes

If additional notes need to be added to the scoresheet, select the **Game Notes** button located at the top right.

Enter the note(s) in the white square and hit **Save**.



Game notes are useful for any odd situation not covered by the electronic scoresheet. The notes will be listed at the bottom of the scoresheet that is sent after the game.

2.5 Recording Saves

On the upper left hand corner note icon Shots. For each Period you will record number of saves each Goalie made at the end of each period.

2.6 Edit / Delete Goals and Penalties

To **Edit** any events in the **General/Goal/Penalty Summary** section, tap the **Pen Icon** found to the right of the event. Make the necessary changes and hit **Save**.

To **Delete** any events in the **General/Goal/Penalty Summary** section, tap the **"X" Icon** found to the right of the event.



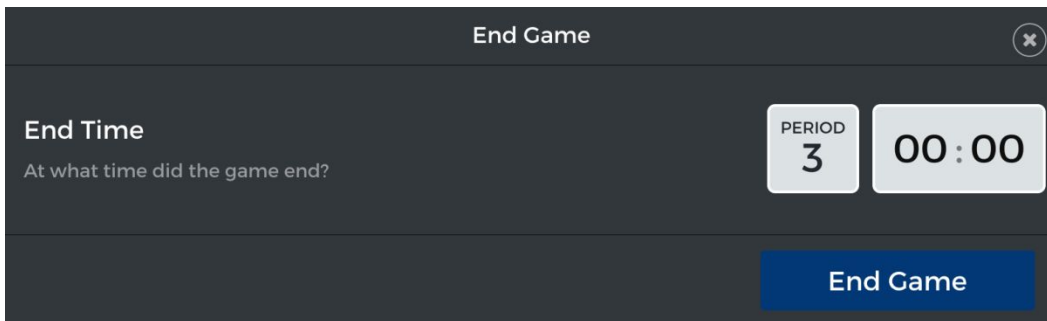
3. End Game

3.1. End Game - To end a game, tap the **End Game** button found in the top right corner.

Select the **Period** and **Game Time** at which the game ended, then tap **End Game**.

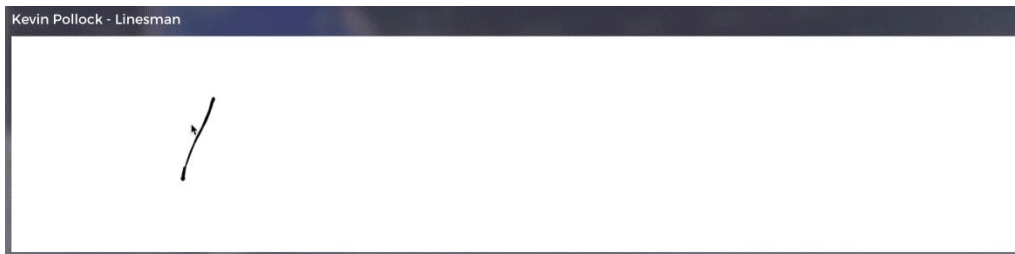
* **OT** = Overtime

* **SO** = Shootout



3.2. Collect Signatures

- Sign the **Scorekeeper** signature box, and have the **Timekeeper** to sign the **Timekeeper** signature box.
- Ask **All Officials** to sign their respective signature box under their name:



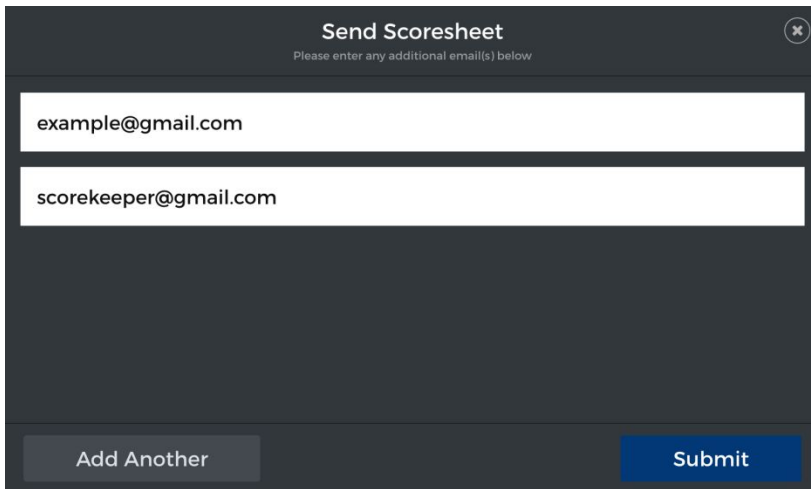
3.3. Distributing Scoresheets

All **Team Officials** (anyone that isn't a player that has registered) will automatically receive a copy of the digital scoresheet by email if they are registered. Referees do not automatically receive a scoresheet.

If necessary, scoresheets can be sent to additional email addresses:

1. Select **Send scoresheet to additional emails**, then tap **Next**.

2. Enter the requested **Email Address**. To add more than one, simply **Add Another**. When ready, hit **Submit**.



The screenshot shows a mobile application interface for sending a scoresheet. At the top, the title is "Send Scoresheet" with a close button (an 'x' in a circle) to its right. Below the title is a subtitle: "Please enter any additional email(s) below". The main area contains a list of email addresses. The first entry is "example@gmail.com" and the second is "scorekeeper@gmail.com". At the bottom of the form, there are two buttons: "Add Another" on the left and "Submit" on the right.